FORM EYEMPT HUDGO ALLI C.C. MAY

INTERNET FORM NLRB-501 (2-08)

#### UNITED STATES OF AMERICA NATIONAL LABOR RELATIONS BOARD CHARGE AGAINST EMPLOYER

	TOWN EXEMPT DIDEN OF DISC 3012
DO NOT WRITE	IN THIS SPACE
Case	Date Filed
14-CA-160613	September 23, 2015

INSTRUCTIONS:

lie an original with NLRB Ragional Director for the region in which th	e alleged unfair labor practice occurred or la occurr	Ing.
	GAINST WHOM CHARGE IS BROUGHT	
a. Name of Employer	b. Tal. No.	
King's Management Co., Inc., a McDonald's Franch		
Joint or Single Employer		c. Cell No.
	L. Carloss Bassacratic	f. Fax No.
812 Minnesota Avenue, Kansas City, KS 66101		
end		
One McDonaid's Plaza, Oak Brook, IL 60523		h. Number of workers employed 100
i. Type of Establishment (factory, mine, wholesaler, etc.) Restaurant	J. Identify principal product or service Fast Food	
k. The above-named employer has engaged in and is engaging	in unfair labor practices within the meaning of se	ction 8(a), subsections (1) and (#st
subsections) 8(a)(1) and 8 (a)(3)	of the National Lat	oor Relations Act, and these unfair labor
practices are practices affecting commerce within the meaning within the meaning of the Act and the Postal Reorganization	ng of the Act, or these unfair labor practices are un	
2. Basis of the Charge (set forth a clear and concise statement	of the fects constituting the alleged unfeir labor p.	rectices)
About (b) (6), (b) (7) 2015, the Employer threaten	ed employees with disciplinary action b	ecause they exercised their
Section 7 rights, including but not limited to particip		•
to form a union.	·	
but not limited to participation in a rally with other w requiring that (0)(6),(0)(7)(0) (b) for an alleged (0)(6),(0)(7) was not the only employee using the drawer during 3. Full name of party filling charge (# lebor organization, give full)	in (b) (6), (b) (7)(C) or face disciplinary the shift in question.	•
	Traine, measury recall manus on promptory	
Workers' Organizing Committee - Kansas City		
4a. Address (Street and number, city, state, and ZIP code)		4b. Tel. No. (816)585-7866
P.O. Box 5946 Kansas City, MO 64171		4c. Celi No.
Kalisas City, WO 0417		4d. Fax No.
		<u>_</u>
		4e. e-Mail
		2 52 E
5. Full name of netional or international labor organization of w	thich it is an affiliate or constituent unit (to be filled	in when charge is filled by a labor
orgenization)		
8. DECLARATION I declare that have read the above charge and that the statements	d	
	s are true to the best of my knowledge and belief.	Tel. No. (916)753-9753
	s are true to the best of my knowledge and belief.	Tel. No. (816)753-8757
	s are true to the best of my knowledge and belief.  d Wickham, Attorney for WOC-KC  (Print/type name and title or office, if any)	Tel. No. (816)753-8757
of the Ween 500	s are true to the best of my knowledge and belief.  d Wickham, Attorney for WOC-KC  (Print/type name and title or office, if any)	Tel. No. (816)753-8757 Coffice, If any, Cell No.

WILLFUL FALSE STATEMENTS ON THIS CHARGE CAN BE PUNISHED BY FINE AND IMPRISONMENT (U.S. CODE, TITLE 18, SECTION 1001)
PRIVACY ACT STATEMENT

Solicitation of the information on this form is authorized by the National Labor Relations Act (NLRA), 29 U.S.C. § 151 et seq. The principal use of the information is to essist the National Labor Relations Board (NLRB) in processing unfair labor practice and related proceedings or fitigation. The routine uses for the information are fully set forth in the Federal Register, 71 Fed. Reg. 74942-43 (Dec. 13, 2006). The NLRB will further explain these uses upon request. Disclosure of this information to the NLRB is voluntary; however, failure to supply the Information will cause the NLRB to decline to invoke its processes.



# UNITED STATES GOVERNMENT NATIONAL LABOR RELATIONS BOARD



SUBREGION 17 8600 Farley St Ste 100 Overland Park, KS 66212-4677 Agency Website: www.nlrb.gov Telephone: (913)967-3000 Fax: (913)967-3010 Download NLRB Mobile App

September 24, 2015

King's Management Co., Inc., a McDonald's Franchisee 812 Minnesota Avenue Kansas City, KS 66101

McDonald's USA LLC One McDonald's Plaza Oak Brook, IL 60523

Re: King's Management Co., Inc. a McDonald's

Franchise and McDonald's USA, LLC as Joint or

Single Employer Case 14-CA-160613

#### Dear Sir or Madam:

Enclosed is a copy of a charge that has been filed in this case. This letter tells you how to contact the Board agent who will be investigating the charge, explains your right to be represented, discusses presenting your evidence, and provides a brief explanation of our procedures, including how to submit documents to the NLRB.

<u>Investigator</u>: This charge is being investigated by Field Attorney WILLIAM LEMASTER(<u>William.lemaster@nlrb.gov</u>), whose telephone number is (913)967-3012. If this Board agent is not available, you may contact Supervisory Field Attorney SUSAN A. WADE-WILHOIT whose telephone number is (913)967-3014.

<u>Right to Representation</u>: You have the right to be represented by an attorney or other representative in any proceeding before us. If you choose to be represented, your representative must notify us in writing of this fact as soon as possible by completing Form NLRB-4701, Notice of Appearance. This form is available on our website, www.nlrb.gov, or from an NLRB office upon your request.

If you are contacted by someone about representing you in this case, please be assured that no organization or person seeking your business has any "inside knowledge" or favored relationship with the National Labor Relations Board. Their knowledge regarding this proceeding was only obtained through access to information that must be made available to any member of the public under the Freedom of Information Act.

<u>Presentation of Your Evidence</u>: We seek prompt resolutions of labor disputes. Therefore, I urge you or your representative to submit a complete written account of the facts and a statement of your position with respect to the allegations set forth in the charge as soon as possible. If the Board agent later asks for more evidence, I strongly urge you or your representative to cooperate fully by promptly presenting all evidence relevant to the investigation. In this way, the case can be fully investigated more quickly.

Full and complete cooperation includes providing witnesses to give sworn affidavits to a Board agent, and providing all relevant documentary evidence requested by the Board agent. Sending us your

King's Management Co., Inc. a McDonald's - 2 - Franchise and McDonald's USA, LLC as Joint or Single Employer Case 14-CA-160613

written account of the facts and a statement of your position is not enough to be considered full and complete cooperation. A refusal to fully cooperate during the investigation might cause a case to be litigated unnecessarily.

In addition, either you or your representative must complete the enclosed Commerce Questionnaire to enable us to determine whether the NLRB has jurisdiction over this dispute. If you recently submitted this information in another case, or if you need assistance completing the form, please contact the Board agent.

We will not honor any request to place limitations on our use of position statements or evidence beyond those prescribed by the Freedom of Information Act and the Federal Records Act. Thus, we will not honor any claim of confidentiality except as provided by Exemption 4 of FOIA, 5 U.S.C. Sec. 552(b)(4), and any material you submit may be introduced as evidence at any hearing before an administrative law judge. We are also required by the Federal Records Act to keep copies of documents gathered in our investigation for some years after a case closes. Further, the Freedom of Information Act may require that we disclose such records in closed cases upon request, unless there is an applicable exemption. Examples of those exemptions are those that protect confidential financial information or personal privacy interests.

<u>Procedures:</u> We strongly urge everyone to submit all documents and other materials by E-Filing (not e-mailing) through our website, <u>www.nlrb.gov</u>. However, the Agency will continue to accept timely filed paper documents. Please include the case name and number indicated above on all your correspondence regarding the charge.

Information about the Agency, the procedures we follow in unfair labor practice cases and our customer service standards is available on our website, <a href="www.nlrb.gov">www.nlrb.gov</a> or from an NLRB office upon your request. NLRB Form 4541 offers information that is helpful to parties involved in an investigation of an unfair labor practice charge.

We can provide assistance for persons with limited English proficiency or disability. Please let us know if you or any of your witnesses would like such assistance.

Very truly yours,

DANIEL L. HUBBEL Regional Director

nami L. Stuart

By:

NAOMI STUART Officer in Charge

DLH:rmc Enclosures

D : 14/91/9911	NI TTONI I	T I DOD DET I TONG	DO L DD			
Revised 3/21/2011 NATIONAL LABOR RELATIONS BOARD						
QUESTIONNAIRE ON COMMERCE INFORMATION						
Please read carefully, answer all applicable items, and return to the NLRB Office. If additional space is required, please add a page and identify item number.						
CASE NAME King's Management Co., Inc. a McDonald's Franchise and McDonald's USA, LLC as  CASE NUMBER 14-CA-160613						
	icDonald's Franch	use and McDonald	'S USA, LLC as	14-CA-160613	3	
Joint or Single Employer						
1. EXACT LEGAL TITLE OF ENTITY (	As filed with State and/	or stated in legal docum	ents forming entity)			
2. TYPE OF ENTITY						
[] CORPORATION [] LLC [] L	LP [] PARTNERS	HIP [ ] SOLE PROP	RIETORSHIP [] OTHE	R (Specify)		
3. IF A CORPORATION or LLC						
A. STATE OF INCORPORATION	B. NAME, ADDRESS	, AND RELATIONSHIP	(e.g. parent, subsidiary) OF AI	LL RELATED ENTITI	ES	
OR FORMATION						
4. IF AN LLC OR ANY TYPE OF PART	NERSHIP, FULL NAN	ME AND ADDRESS OF	ALL MEMBERS OR PART	NERS		
W II II V EDG OKTEVI I I I E OT I I I I	112101111,102211111			1,2210		
		or pp oppyran				
5. IF A SOLE PROPRIETORSHIP, FUL	L NAME AND ADDRE	ESS OF PROPRIETOR				
6. BRIEFLY DESCRIBE THE NATURE	OF YOUR OPERATION	ONS (Products handled o	r manufactured, or nature of se	ervices performed).		
7. A. PRINCIPAL LOCATION:	E	B. BRANCH LOCATIO	NS:			
8. NUMBER OF PEOPLE PRESENTLY	EMBLOVED					
A. Total:		involved in this matter:	AMONTHO LIFTOCH	I VD (DV I .		,
9. DURING THE MOST RECENT (Chec	k appropriate box): [ ]	CALENDAR YR [] I	2 MONTHS or [ ] FISCA	L YR (FY dates	YES	NO NO
A. Did you provide services valued in	excess of \$50,000 dire	ctly to customers outsi	de vour State? If no, indica	te actual value.	11.5	110
\$		•				
B. If you answered no to 9A, did you p					5	
	valued in excess of \$50,000 from directly outside your State? If no, indicate the value of any such services you provided.					
C. If you answered no to 9A and 9B, did you <b>provide services</b> valued in excess of \$50,000 to public utilities, transit systems,						
newspapers, health care institutions, broadcasting stations, commercial buildings, educational institutions, or retail concerns? If less than \$50,000, indicate amount. \$						
D. Did you sell goods valued in excess of \$50,000 directly to customers located outside your State? If less than \$50,000, indicate						
amount. \$						
E. If you answered no to 9D, did you sell goods valued in excess of \$50,000 directly to customers located inside your State who						
purchased other goods valued in excess of \$50,000 from directly outside your State? If less than \$50,000, indicate amount.						
<del>-</del>	\$ E. Did					
amount. \$	F. Did you purchase and receive goods valued in excess of \$50,000 from directly outside your State? If less than \$50,000, indicate					
G. Did you purchase and receive goods valued in excess of \$50,000 from enterprises who received the goods directly from points						
outside your State? If less than \$5				, 1		
H. Gross Revenues from all sales or performance of services (Check the largest amount)						
[] \$100,000 [] \$250,000 [] \$5	00,000 []\$1,000,000	or more If less than \$	100,000, indicate amount.			
I. Did you begin operations within t	the last 12 months?	If yes, specify date: _				
10 ARE YOU A MEMBER OF AN ASSO	CIATION OR OTHER	R EMPLOYER GROUP	THAT ENGAGES IN COLL	ECTIVE BARGAIN	ING?	
[ ] YES [ ] NO (If yes, name and	address of association or	group).				
11. REPRESENTATIVE BEST QUALIFI	ED TO GIVE FURTHE					
NAME TITLE E-MAIL ADDRESS TEL. NUMBER						
12. AUTHORIZED REPRESENTATIVE COMPLETING THIS QUESTIONNAIRE						
NAME AND TITLE (Type or Print)	SIGNATURE		E-MAIL ADDRESS		DATE	
l l						

PRIVACY ACT STATEMENT

Solicitation of the information on this form is authorized by the National Labor Relations Act (NLRA), 29 U.S.C. § 151 et seq. The principal use of the information is to assist the National Labor Relations

Board (NLRB) in processing representation and/or unfair labor practice proceedings and related proceedings or litigation. The routine uses for the information are fully set forth in the Federal Register, 71 Fed. Reg. 74942-43 (Dec. 13, 2006). The NLRB will further explain these uses upon request. Disclosure of this information to the NLRB is voluntary. However, failure to supply the information may cause the NLRB to refuse to process any further a representation or unfair labor practice case, or may cause the NLRB to issue you a subpoena and seek enforcement of the subpoena in federal court.

# **UNITED STATES OF AMERICA**

# BEFORE THE NATIONAL LABOR RELATIONS BOARD

KING'S MANAGEMENT CO., INC. A MCDONALD'S FRANCHISE AND MCDONALD'S USA, LLC AS JOINT OR SINGLE EMPLOYER  Charged Party  and  WORKERS' ORGANIZING COMMITTEE- KANSAS CITY  Charging Party	Case 14-CA-160613		
AFFIDAVIT OF SERVICE OF CHARGE AGAINST EMPLOYER  I, the undersigned employee of the National Labor Relations Board, state under oath that on September 24, 2015, I served the above-entitled document(s) by post-paid regular mail upon the following persons, addressed to them at the following addresses:			
McDonald's 812 Minnesota Avenue Kansas City, KS 66101			
McDonald's USA LLC One McDonald's Plaza Oak Brook, IL 60523			
September 24, 2015	Regina Creason, Designated Agent of NLRB		
Date	Name		

Signature



# UNITED STATES GOVERNMENT NATIONAL LABOR RELATIONS BOARD



Agency Website: www.nlrb.gov Telephone: (913)967-3000 Fax: (913)967-3010 Download NLRB Mobile App

September 24, 2015

Workers' Organizing Committee-Kansas City PO Box 5946 Kansas City, MO 64171

**SUBREGION 17** 

8600 Farley St Ste 100

Overland Park, KS 66212-4677

Re: King's Management Co., Inc., a McDonald's

Franchise and McDonald's USA, LLC as

Joint or Single Employer Case 14-CA-160613

Dear Sir or Madam:

The charge that you filed in this case on September 23, 2015 has been docketed as case number 14-CA-160613. This letter tells you how to contact the Board agent who will be investigating the charge, explains your right to be represented, discusses presenting your evidence, and provides a brief explanation of our procedures, including how to submit documents to the NLRB.

<u>Investigator</u>: This charge is being investigated by Field Attorney WILLIAM LEMASTER(<u>William.lemaster@nlrb.gov</u>), whose telephone number is (913)967-3012. If this Board agent is not available, you may contact Supervisory Field Attorney SUSAN A. WADE-WILHOIT whose telephone number is (913)967-3014.

**Right to Representation:** You have the right to be represented by an attorney or other representative in any proceeding before us. If you choose to be represented, your representative must notify us in writing of this fact as soon as possible by completing *Form NLRB-4701*, *Notice of Appearance*. This form is available on our website, <a href="www.nlrb.gov">www.nlrb.gov</a>, or at the Regional office upon your request.

If you are contacted by someone about representing you in this case, please be assured that no organization or person seeking your business has any "inside knowledge" or favored relationship with the National Labor Relations Board. Their knowledge regarding this proceeding was only obtained through access to information that must be made available to any member of the public under the Freedom of Information Act.

<u>Presentation of Your Evidence</u>: As the party who filed the charge in this case, it is your responsibility to meet with the Board agent to provide a sworn affidavit, or provide other witnesses to provide sworn affidavits, and to provide relevant documents within your possession. Because we seek to resolve labor disputes promptly, you should be ready to promptly present your affidavit(s) and other evidence. If you have not yet scheduled a date and time for the Board agent to take your affidavit, please contact the Board agent to schedule the affidavit(s). If you

King's Management Co., Inc., a McDonald's - 2 - Franchise and McDonald's USA, LLC as Joint or Single Employer Case 14-CA-160613

fail to cooperate in promptly presenting your evidence, your charge may be dismissed without investigation.

<u>Procedures:</u> We strongly urge everyone to submit all documents and other materials by E-Filing (not e-mailing) through our website www.nlrb.gov. However, the Agency will continue to accept timely filed paper documents. Please include the case name and number indicated above on all your correspondence regarding the charge.

Information about the Agency, the procedures we follow in unfair labor practice cases and our customer service standards is available on our website www.nlrb.gov or from the Regional Office upon your request. *NLRB Form 4541, Investigative Procedures* offers information that is helpful to parties involved in an investigation of an unfair labor practice charge.

We can provide assistance for persons with limited English proficiency or disability. Please let us know if you or any of your witnesses would like such assistance.

Very truly yours,

DANIEL L. HUBBEL Regional Director

Carmi L. Stuart

By:

NAOMI STUART Officer in Charge

DLH:rmc Enclosure

cc: Fred Wickham, Attorney Wickham & Wood, LLC

4317 S River Blvd

Independence, MO 64055-4586

From: <u>LeMaster, William</u>
To: <u>"Fred Wickham"</u>

Subject: Case 14-CA-160613 King"s Management

Date: Thursday, September 24, 2015 9:58:00 AM

Attachments: <u>image001.jpg</u>

## Fred,

I have been assigned to the new King's Management case. Looking at my schedule for next week, I am available for affidavits on Tuesday and Thursday (I am the information officer on Wednesday and can make that work if necessary, but it's not ideal). Let me know if we have more than one witness. Preferably I would like to start around 9 a.m., 1 or 2 p.m.

## Thanks,

William F. LeMaster Field Attorney National Labor Relations Board Subregion 17 8600 Farley Street Suite 100 Overland Park, Kansas 66212

(913)967-3012 Direct (913)967-3010 Fax



From: <u>LeMaster, William</u>
To: <u>"Place, Jeff"</u>

Subject: RE: New King"s Management Charge

Date: Thursday, September 24, 2015 4:30:00 PM

Attachments: CHG.14-CA-160613.Signed Charge.pdf

image001.jpg

Hey, Jeff. You are correct. It was filed yesterday. Charge is attached. I'll be in touch... probably the end of next week.

Thanks,

#### Bill

From: Place, Jeff [mailto:JPlace@littler.com]
Sent: Thursday, September 24, 2015 2:50 PM

To: LeMaster, William

Subject: New King's Management Charge

Bill:

I see there was yet another new King's Management charge filed in the last couple of days. Can you please send it to me when you have a moment?

Thanks!

Jeff

P.S. Here's the info I have ...

Case Number: 14-CA-160613

King's Management Co., Inc., a McDonald's Franchise and McDonald's USA, LLC as Joint or Single

**Employer** 

#### Jeff Place, Shareholder

816.627.4402 direct 913.205.7123 mobile 816.817.1645 fax <u>JPlace@littler.com</u> 1201 Walnut Street, Suite 1450 | Kansas City, MO 64106



littler.com

**Employment & Labor Law Solutions Worldwide** 

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worldwide through a number of separate legal entities. Please visit <a href="www.littler.com">www.littler.com</a> for more information.

From: Fred Wickham

To: LeMaster, William

Subject: Re: Case 14-CA-160613 King"s Management Date: Monday, September 28, 2015 4:24:48 PM

### Bill,

I'm going to pick up so we should be on time assuming ready to go. I need to get out as soon as possible as well.

#### Thanks

Fred Wickham

Wickham & Wood, LLC 4317 S. River Blvd. Independence, MO 64055 Phone: 816-753-8751 Fax: 816-373-9540

# Privileged and Confidential

NOTE: The Missouri Bar Disciplinary Counsel requires all Missouri lawyers to notify all recipients of email that (1) e-mail communication is not a secure method of communication; (2) any e-mail that is sent to you or by you may be copied and held by various computers it passes through as it goes from sender to recipient (3) persons not participating in our communication may intercept our communications by improperly accessing your computer or my computer or even some computer unconnected to either of us which the e-mail passes through. I am communicating to you via e-mail because you have consented to receive communications via this medium. If you change your mind and want future communications to be sent in a different fashion please advise me at once. The information contained in the e-mail message/document is intended only for the personal and confidential use of the recipient(s) named above. This message may be an attorney-client communication and as such is privileged and confidential. If the reader of this message/document is not the intended recipient, you are hereby notified that you have received this message/document in error and that any review, dissemination, distribution, or copying of this message is strictly prohibited by law. If you have received this message/document in error, please notify us immediately via return e-mail and delete the original message/document or phone at (816) 753-8751.

From: "LeMaster, William" < William.LeMaster@nlrb.gov>

To: Fred Wickham <fred@wickham-wood.com> Sent: Monday, September 28, 2015 2:29 PM

Subject: RE: Case 14-CA-160613 King's Management

Fred, please do your best to make sure (b) (6), (b) (7)(C) is here on time. If at all possible, I need to be on the road by (b) (6), (b) (7)(C)

Thanks, Bill

From: LeMaster, William

Sent: Friday, September 25, 2015 4:08 PM

To: 'Fred Wickham'

Subject: RE: Case 14-CA-160613 King's Management

Perfect. See you (b) (6), (b) (7)(C). Please pass along to advance of our meeting...perhaps making a timeline or a list of relevant conversations/statements so doesn't have to shoot from the hip and potentially forget something. I find it helps.

I appreciate it. Have a nice weekend.

#### Bill

From: Fred Wickham [mailto:fred@wickham-wood.com]

Sent: Friday, September 25, 2015 4:02 PM

To: LeMaster, William

Subject: Re: Case 14-CA-160613 King's Management

Bill,

At this point (b) (6), (b) (7)(C) is the either (b) (6), (b) (7)(C) at your office either (b) (6), (b) (7)(C) available. We can have so that if something available.

Let me know what works best for you.

Thanks,

Fred

Fred Wickham

Wickham & Wood, LLC 4317 S. River Blvd. Independence, MO 64055 Phone: 816-753-8751 Fax: 816-373-9540

Privileged and Confidential

NOTE: The Missouri Bar Disciplinary Counsel requires all Missouri lawyers to notify all recipients of e-mail that (1) e-mail communication is not a secure method of communication; (2) any e-mail that is sent to you or by you may be copied and held by various computers it passes through as it goes from sender to recipient (3) persons not participating in our communication may intercept our communications by improperly accessing your computer or my computer or even some computer unconnected to either of us which the e-mail passes through. I am communicating to you via e-mail because you have consented to receive communications via this medium. If you change your mind and want future communications to be sent in a different fashion please advise me at once. The information contained in the e-mail message/document is intended only for the personal and confidential use of the recipient(s) named above. This message may be an attorney-client communication and as such is privileged and confidential. If the reader of this message/document is not the intended recipient, you are hereby notified that you have received this message/document in error and that any review, dissemination, distribution,

or copying of this message is strictly prohibited by law. If you have received this message/document in error, please notify us immediately via return e-mail and delete the original message/document or phone at (816) 753-8751.

From: "LeMaster, William" < William.LeMaster@nlrb.gov>

**To:** Fred Wickham < <a href="mailto:fred@wickham-wood.com">fred@wickham-wood.com</a>> **Sent:** Friday, September 25, 2015 10:22 AM

Subject: RE: Case 14-CA-160613 King's Management

Fred, I am working out of the office today and Monday. I can be reached by email or cell at 913-285-0250. Please let me know witness availability as soon as possible. Thanks, Bill

From: LeMaster, William

Sent: Thursday, September 24, 2015 8:58 AM

To: 'Fred Wickham'

Subject: Case 14-CA-160613 King's Management

Fred,

I have been assigned to the new King's Management case. Looking at my schedule for next week, I am available for affidavits on Tuesday and Thursday (I am the information officer on Wednesday and can make that work if necessary, but it's not ideal). Let me know if we have more than one witness. Preferably I would like to start around 9 a.m., 1 or 2 p.m.

Thanks,

William F. LeMaster Field Attorney National Labor Relations Board Subregion 17 8600 Farley Street Suite 100 Overland Park, Kansas 66212

(913)967-3012 Direct (913)967-3010 Fax



# UNITED STATES GOVERNMENT NATIONAL LABOR RELATIONS BOARD

SUBREGION 17 8600 Farley St Ste 100 Overland Park, KS 66212-4677 Agency Website: www.nlrb.gov Telephone: (913)967-3000 Fax: (913)967-3010

November 12, 2015

Fred Wickham, Attorney Wickham & Wood, LLC 4317 S River Blvd Independence, MO 64055-4586

Re: King's Management Co., Inc., a

McDonald's Franchise and McDonald's USA, LLC as Joint or Single Employer

Case 14-CA-160613

Dear Mr. Wickham:

We have carefully investigated and considered your charge that King's Management Co., Inc., a McDonald's Franchisee and McDonald's USA LLC have violated the National Labor Relations Act.

**Decision to Dismiss:** Based on that investigation, I have decided to dismiss your charge because there is insufficient evidence to establish a violation of the Act.

**Your Right to Appeal:** You may appeal my decision to the General Counsel of the National Labor Relations Board, through the Office of Appeals. If you appeal, you may use the enclosed Appeal Form, which is also available at <a href="www.nlrb.gov">www.nlrb.gov</a>. However, you are encouraged to also submit a complete statement of the facts and reasons why you believe my decision was incorrect.

Means of Filing: An appeal may be filed electronically, by mail, by delivery service, or hand-delivered. Filing an appeal electronically is preferred but not required. The appeal MAY NOT be filed by fax or email. To file an appeal electronically, go to the Agency's website at <a href="https://www.nlrb.gov">www.nlrb.gov</a>, click on E-File Documents, enter the NLRB Case Number, and follow the detailed instructions. To file an appeal by mail or delivery service, address the appeal to the General Counsel at the National Labor Relations Board, Attn: Office of Appeals, 1015 Half Street SE, Washington, DC 20570-0001. Unless filed electronically, a copy of the appeal should also be sent to me.

Appeal Due Date: The appeal is due on November 27, 2015. If the appeal is filed electronically, the transmission of the entire document through the Agency's website must be completed no later than 11:59 p.m. Eastern Time on the due date. If filing by mail or by delivery service an appeal will be found to be timely filed if it is postmarked or given to a delivery service no later than November 25, 2015. If an appeal is postmarked or given to a delivery service on the due date, it will be rejected as untimely. If hand delivered, an appeal must be received by the General Counsel in Washington D.C. by 5:00 p.m. Eastern Time on the

King's Management Co., Inc., a McDonald's - 2 - November 12, 2015 Franchise and McDonald's USA, LLC as Joint or Single Employer Case 14-CA-160613

appeal due date. If an appeal is not submitted in accordance with this paragraph, it will be rejected.

**Extension of Time to File Appeal:** The General Counsel may allow additional time to file the appeal if the Charging Party provides a good reason for doing so and the request for an extension of time is **received on or before November 27, 2015.** The request may be filed electronically through the *E-File Documents* link on our website <a href="www.nlrb.gov">www.nlrb.gov</a>, by fax to (202)273-4283, by mail, or by delivery service. The General Counsel will not consider any request for an extension of time to file an appeal received after November 27, 2015, **even if it is postmarked or given to the delivery service before the due date**. Unless filed electronically, a copy of the extension of time should also be sent to me.

Confidentiality: We will not honor any claim of confidentiality or privilege or any limitations on our use of appeal statements or supporting evidence beyond those prescribed by the Federal Records Act and the Freedom of Information Act (FOIA). Thus, we may disclose an appeal statement to a party upon request during the processing of the appeal. If the appeal is successful, any statement or material submitted with the appeal may be introduced as evidence at a hearing before an administrative law judge. Because the Federal Records Act requires us to keep copies of case handling documents for some years after a case closes, we may be required by the FOIA to disclose those documents absent an applicable exemption such as those that protect confidential sources, commercial/financial information, or personal privacy interests.

Very truly yours,

DANIEL L. HUBBEL Regional Director

By: /s/ Mary G. Taves

MARY G. TAVES Acting Officer in Charge

DLH:rmc Enclosure

cc: Jeffrey M. Place, Attorney
Littler Mendelson, P.C.
1201 Walnut Street, Suite 1450
Kansas City, MO 64106

King's Management Co., Inc., a McDonald's Franchisee 812 Minnesota Avenue Kansas City, KS 66101 King's Management Co., Inc., a McDonald's - 3 - November 12, 2015 Franchise and McDonald's USA, LLC as Joint or Single Employer Case 14-CA-160613

> Doreen S. Davis, ESQ. Jones Day 222 E 41st St New York, NY 10017-6739

Delilah Clay, ESQ. Jones Day 77 W Wacker Dr Ste 3500 Chicago, IL 60601-1701

Workers' Organizing Committee-Kansas City PO Box 5946 Kansas City, MO 64171 Michael Ferrell, ESQ. Jones Day 77 W Wacker Dr Ste 3500 Chicago, IL 60601-1701

McDonald's USA LLC One McDonald's Plaza Oak Brook, IL 60523

# UNITED STATES OF AMERICA NATIONAL LABOR RELATIONS BOARD

# APPEAL FORM

Date:

To: General Counsel

Attn: Office of Appeals National Labor Relations Board 1015 Half Street SE Washington, DC 20570-0001	
Please be advised that an appeal is here National Labor Relations Board from the action issue a complaint on the charge in	
Case Name(s).	
Case No(s). (If more than one case number, included taken.)	ude all case numbers in which appeal is
	(Signature)

FORM NLRB-4767 (7-03)

# UNITED STATES OF AMERICA NATIONAL LABOR RELATIONS BOARD

## APPEAL FORM

To: General Counsel

Attn: Office of Appeals

National Labor Relations Board

Room 8820, 1099 14th Street, N.W.

Washington, D.C. 20570

Please be advised that an appeal is hereby taken to the General Counsel of the National Labor Relations Board from the action of the Regional Director in refusing to issue a complaint on the charge in KING'S MANAGEMENT CO., INC., A MCDONALD'S FRANCHISEE, and,

MCDONALD'S USA, LLC, JOINT EMPLOYERS

Case Name(s).

14-CA-160613

Case No(s). (If more than one case number, include all case numbers in which appeal is taken.)

(Signature)

Date: 11/27/2015

# UNITED STATES OF AMERICA BEFORE THE NATIONAL LABOR RELATIONS BOARD

WORKERS ORGANIZING	)	
COMMITTEE – KANSAS CITY,	)	
	)	
and	)	Case No. 14-CA-160613
	)	
KING'S MANAGEMENT CO., INC.,	)	
A MCDONALD'S FRANCHISEE,	)	
AND MCDONALD'S USA, LLC,	)	
JOINT EMPLOYERS.	)	

Charging Party, Workers Organizing Committee—Kansas City ("WOC-KC" or "the Union"), respectfully appeals from Subregion 17's ("The Region") decision to dismiss the above-captioned charge, in which the Union alleges that (b) (6), (b) (7)(C) was disciplined in retaliation for engaging in union activity.

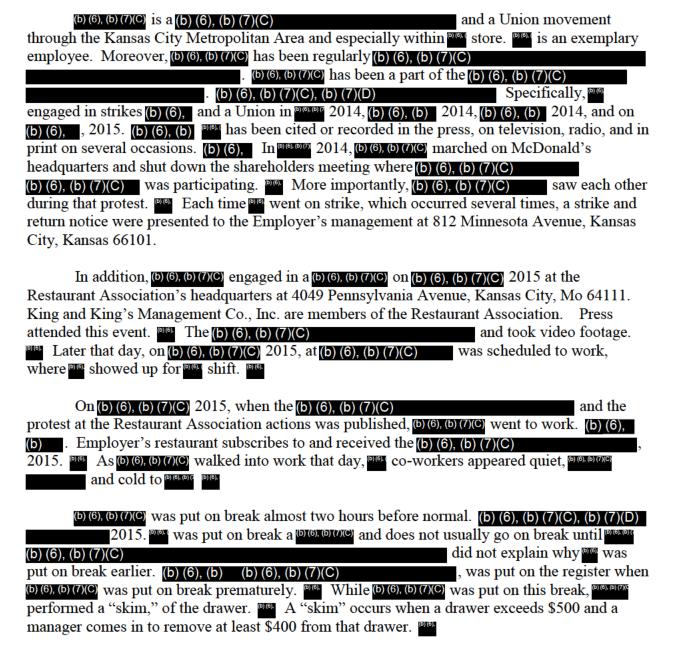
The Region found that insufficient evidence existed to establish a violation of the National Labor Relations Act based on threats of discipline against (b) (6), (b) (7)(C) and the selectively enforced disciplinary requirement that (b) (6), (b) (7)(C) (b) (6), (b) (7)(C) and the selectively enforced disciplinary requirement that (b) (6), (b) (7)(C) (b) (6), (b) (7)(C) actions in any way contributed to the cause of the alleged shortage, and 3) Employer's (b) (6), (b) (7)(C) actions in any way contributed to the cause of other non-union employees stealing from the drawer, yet they faced nowhere near the harsh discipline, if any, (b) (6), (b) (7)(C) received.

#### **Procedural Posture**

WOC-KC filed the charge in Case No. 14-CA-160613 on September 23, 2015. The Region announced the dismissal of the case in a letter to WOC-KC on November 12, 2015.

#### **Facts**

Employer is a franchisee of McDonald's restaurants. Employer owns and operates a number of McDonald's locations, including the store located at 812 Minnesota Avenue, Kansas City, Kansas 66101.



When (b) (6), (b) (7)(C) returned from break, after the "skim" had been performed, there were five twenties instead of the typical seven in his drawer after a "skim." Typically, the "skim" will be entered into the computer and a "slip" notifying the worker how much the skim way, will be in the drawer. However, on this day, just a day after (b) (6), (b) (7)(C) very public protected concerted activity, there was no slip in (b) drawer after the "skim," and the skim was not performed before went on break, but instead it was performed while was on break. When (b) (6), (b) (7)(C) was trying to leave for the end of shift, shift, was asked to stay an (b) (6), (b) (7)(C) . Before (b) (6), (b) (7)(C) left, management did not "pull (b) drawer" like they were supposed to. (b)(6). (b) (6), (b) (7)(C) returned to work on (b) (6), (b) (7)(C) 2015, early as always. (b) (6), informed that was in trouble because "drawer" (b) (6), (b) (7)(C) was short." *Id.* Specifically, [5](6), (6), (6), (7)(C), (6), (7)(D) (b) (6), (b) (7)(C) responded by saying (b) (6), (b) (7)(C), (b) (7)(D) (b)(6),(b)(7)(c) then responded that it did not matter whether (b) (6), (b) (7)(C) did or did not do it because it was (b) (6), (b) (7)(C) name on the drawer and so (b) (6), (b) (7)(C) was the one responsible for the shortage. Typically, if an employee is "short" an amount close to \$20 in his or her drawer, management will suspend the employee for three days. Further violations will result in (b) (6), (b) (7)(C)(b) (6), (b) , (b) would be terminated. Next week, on (b) (6), (b) (7)(C) 2015, when (b) (6), (b) (7)(C) was (b) (6), (b) (7)(C) , withheld (b) (6), (b) (7)(C) (b) until (b) paid (b) (6), (b) (7)(C) (b) insisted that one needed documentation (b) (6), (b) from from or or or over evidencing that (b) (6), (b) such documentation. (b) (6), (b) (6), (b) (7)(C) insisted again, told (10,10,10) that (10,10,10) that and (b) (6), (b) (7)(C) and told (b) (a) had to get out of the store. (b) (6). It is crucial to explaining the fundamental, underlying illegality that the following point be clear here, not long after this incident, (b) (6), (b) (7)(C) was either disciplined or terminated. This "policy" of charging employees for "shortages" in their drawers was not a "policy" at all, but a way be selectively sought to impose discipline on employees when wanted to or when it benefited [0](5),(0)( Approximately (b), (b), (b), (7)(C) draw was "short" and paid the money to the draw to correct the balance directly in front of (b) (6), (b) (7)(C) Other managers will pay any shortages out of their pockets and will not (b) (6), (b) (7)(C)

founded. (b) (6), (b) (7)(C) has been an active part of the (b) (6), (b) (7)(C) and Union movement. and a Union movement in store, and managers are the (b) (6), (b) (7)(C) keenly aware of involvement in the movement. Moreover, (b) (6), (b) (7)(C) is one of the more throughout the Kansas City Metropolitan area, (b) (6), (b) (7)(C) and was even prominently discussed and quoted in the Kansas City Star published on the day received discriminatory discipline. The day after a prominent, well-publicized union activity, (b) (6), (b) (7)(C) was the only employee at the Employer's franchise punished for an alleged "shortage" in a drawer whose fault easily could have been that of the other employees working that drawer. Yet, only (b) (6), (b) (7)(C) was disciplined. This is consistent with a pattern of antiunion animus at this franchise. When managers have actual knowledge of other employees stealing from a drawer, they are not punished (b) (6), (b) (7)(C) Yet, when (b) (6), (b) (7)(C) drawer was allegedly "short" the day after engaged in a well-publicized union action, and another employee could have been at fault, (b) (6), (b) (7)(C) (b) (6), (b) (7)(C) was threatened with suspension and termination. This is the definition of anti-union discrimination. It should also be noted that because (b) (6), (b) (7)(C) McDonald's policy, (b) (6), (b) (7)(C) like (b) (6), (b) (7)(C) were clearly using this extraordinary form of "discipline" in a selective, subjective, and discriminatory way. This disparate, discriminatory, and irrational discipline clearly strikes of anti-union retaliation.

## Argument

An employee establishes a prima facie case of discrimination when it shows that: (1) an employee was engaged in protected activity; (2) the employer was aware of the activity; and (3) animus towards the protected activity was a motivating or substantial factor for a subsequent adverse employment action. Wright Line, 251 NLRB 1083 (1980), enfd. 662 F.2d 889 (lst Cir. 1981), approved in NLRB v. Transportation Management Corp., 462 U.S. 393, 399-403 (1983); American Gardens Management Co.,338 NLRB 644 (2002). An employer cannot rebut a prima facie case of discrimination by merely articulating a legitimate nondiscriminatory reason for its action. Instead, an employer bears both the burden of production and the burden of persuasion: it must affirmatively introduce sufficient evidence to persuade the Board that it would have taken the same employment action regardless of the protected activity. See Hyatt Regency Memphis, 296 NLRB 259, 260 (1989).

(b) (6), (b) (7)(C) prima facie case is straightforward. (b) (6), (b) (7)(C) well publicized protest and picket of the Restaurant Association, of which Employer's (b) (6), is a known member, is clearly protected concerted activity under the Act, as were (b) (6), (b) (7)(C) several previous strikes (b) (6), and a Union, and Employer and (b) (6), (b) (7)(C) were plainly aware that (b) (6), (b) (7)(C)

had engaged in those activities. *McClendon Elec. Servs., Inc.*, 340 NLRB 613, 613 (2003).

(b) (6), (b) (7)(C) had been involved in several strikes (b) (6), and a Union, at least three, at the subject store for an entire year. The Employer was acutely aware of (b) (6), (b) (7)(C) union activity, which was (b) (6), (b) (7)(C) was selectively disciplined. (b) (6), (b) (7)(C) undisputedly engaged in protected concerted activity. The Employer had knowledge of (b) (6), (b) (7)(C) well publicized protected activity from the Union's many strike notices it provided to the Employer since of (b) (6), (b) (7)(C) published and broadcast interviews with local media.

In evaluating Employer's actions, it is appropriate to examine the entire record and consider circumstantial evidence to determine whether an inference of an unlawful motive is warranted. See, e.g., Fluor Daniel, Inc. (Fluor Daniel I), 304 NLRB 970, 970 (1991); Shattuck Denn Mining Corp. v. NLRB, 362 F.2d 466, 470 (9th Cir. 1966). Evidence of a discriminatory motive may be established by a number of factors including timing, threats, or other unlawful statements, and the Employer's reliance on fabricated defenses. See, e.g., C.P. Associates, Inc., 336 NLRB 167, 167 (2001); Power Equipment Company, 330 NLRB 70, 74 (1999); Shattuck Denn Mining, supra at 470. It is clearly no coincidence that (b) (6), (b) (7)(C) , selectively sought to enforce a policy and discipline against (b) (6), (b) (7)(C) immediately after engaged in very public, protected concerted activities. See Davey Roofing, Inc., 341 NLRB 222, 223 (2004) (explaining "it is well settled that the timing of an employer's action in relation to known union activity can supply reliable and competent evidence of unlawful motivation"). Other non-union employees ((b) (6), (b) (7)(C) was the only employee engaged in the (b) (6), (b) (7)(C) and a Union at that store) are allowed to steal from the drawer and are not (b) (6). disciplined (Affidavit of (b) (6), (b) (7)(C) at (b) (6), (b) Yet, the day after (b) (6), (b) (7)(C) well-publicized protected concerted activities, Employer's (b) (6), (b) (7)(C) threatened (b) (6), (b) (7)(C) with suspension and termination and required (b) (6), (b) (6), (b) (7)(C) Moreover, unlike in the instances when admitted actual knowledge of non-union employees stealing from the drawer who were not (b) (6), (b) (7)(C) here, against a unionmember, sought to apply not only the threat of suspension and discipline, but required (b) (6), (b) (7)(C) (b) (6), (b) (7)(C)when it was not at all clear was responsible for the shortage as other employees "worked" (b) drawer that day.

Even if one believed that the Employer's enforcement of its disciplinary requirement that its (b) (6), (b) (7)(C) when a drawer is "short" was not discriminatory because bad applied it to other employees on different occasions, nothing in the record demonstrates that this clearly extraordinary, non-sanctioned, and selective practice motivated (b) (6), (b) (7)(C) actions instead of an anti-union animus. See *General Thermo*, *Inc.*, 250 NLRB 1260, 1261 (1980) enf. denied 664 F.2d 195 (8th Cir. 1981) (explaining "[t]he existence of a justifiable ground... is no defense if it is a pretext used to mask an unlawful motive"). More importantly, no evidence exists to support that did not apply this extraordinary discipline against (b) (6), (b) (7)(C) for any other reason except for (b) (6), (b) (7)(C) protected activities. Timing matters in assessing a discriminatory motive, see, e.g., C.P. Associates, Inc., 336 NLRB 167, 167 (2001); Power Equipment Company, 330 NLRB 70, 74 (1999); Shattuck Denn Mining, supra at 470, and here, the fact that (b) (6), (b) (7)(C) was disciplined on the very day protected concerted activities were well publicized is relevant.

protected concerted activities were widely published throughout the Kansas City Metropolitan Area.

Notwithstanding the Union's prima facie showing, the Region dismissed the Union's charge, finding that insufficient evidence existed to establish a violation based on (b) (6), (b) (7)(C) charge. There is no question that (b) (6), (b) (7)(C) was the subject of unconscionable retaliation aimed at preventing the continued success of union activities. The reprehensible, punitive nature of the underlying, blatantly irrational, discriminatory, and unfounded disciplinary write up and requirement that (b) (6), (b) (7)(C) and only (b) (6), (b) (7)(C) through no clear fault of own when other employees were allowed to blatantly steal from the drawer, reveal not only obvious anti-union animus, but also the clear, chilling hostility and aggression toward (b) (6), (b) (7)(C) and the Union exhibited by the Employer.

#### Conclusion

For the reasons stated above, and based on such other considerations as General Counsel may find applicable, the Union respectfully requests the decision of Subregion 17 to dismiss the charge be reversed.

This the 27th day of November, 2015.

/s/ Brian Noland Brian Noland Mo. Bar No. 67127 Brian T. Noland, Trial Attorney, LLC 117 W. 20<sup>th</sup> St, STE 201 Kansas City, MO 64110 Phone: (816)506-1948 Fax: (816)531-3600

/s/ Fred Wickham Fred Wickham Mo. Bar No. 35741 Wickham & Wood, LLC 4317 S River Blvd Independence, MO 64055-4587

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Tel: (816) 753-8751 Fax: (816) 373-9540 fred@wickham-wood.com



# UNITED STATES GOVERNMENT NATIONAL LABOR RELATIONS BOARD

OFFICE OF THE GENERAL COUNSEL

Washington, DC 20570

December 4, 2015

FRED WICKHAM, ESQ. WICKHAM & WOOD, LLC 4317 S RIVER BLVD INDEPENDENCE, MO 64055-4586

BRIAN T NOLAND, TRIAL ESQ. BRIAN T. NOLAND TRIAL LLC 117 W 20TH ST STE 201 KANSAS CITY, MO 64108-1967

Re: King's Management Co., Inc., a

McDonald's Franchise and McDonald's USA, LLC as Joint or Single Employer

Case 14-CA-160613

## Dear Gentlemen:

We have received your appeal and accompanying material. We will assign it for processing in accordance with Agency procedures, which include review of the investigatory file and your appeal in light of current Board law. We will notify you and all other involved parties as soon as possible of our decision.

Sincerely,

Richard F. Griffin, Jr. General Counsel

By:

Deborah M.P. Yaffe, Director Office of Appeals

cc: DANIEL L. HUBBEL
REGIONAL DIRECTOR
NATIONAL LABOR RELATIONS
BOARD
1222 SPRUCE ST RM 8 302
SAINT LOUIS, MO 63103

KING'S MANAGEMENT CO INC A MCDONALD'S FRANCHISEE 812 MINNESOTA AVE KANSAS CITY, KS 66101

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MCDONALD'S USA LLC ONE MCDONALD'S PLAZA OAK BROOK, IL 60523

WORKERS' ORGANIZING COMMITTEE-KANSAS CITY PO BOX 5946 KANSAS CITY, MO 64171 NAOMI L. STUART OFFICER IN CHARGE NATIONAL LABOR RELATIONS BOARD 8600 FARLEY ST STE 100 OVERLAND PARK, KS 66212

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DELILAH CLAY, ESQ. JONES DAY 77 W WACKER DR STE 3500 CHICAGO, IL 60601-1701

## **MEMORANDUM**

TO: File DATE: November 12, 2015

RE: King's Management Co., Inc., a McDonald's Franchise and McDonald's USA, LLC as

Joint or Single Employer Case 14-CA-160613

FROM: WILLIAM LEMASTER, FIELD ATTORNEY

# **CONVERSATION WITH WICKHAM**

Phone call to Wickham today as I had not heard back from him about his client's disposition choice. Short form dismissal as they (b) (5), (b) (6), (b) (7)(C)

Case Name: King's Management Co., Inc. a McDonald's Franchise and McDonald's USA,

LLC as Joint or Single Employer

Case No.: 14-CA-160613 Agent: FA LeMaster

# **CASEHANDLING LOG**

Date	Person Contacted	Method of Contact	Description of Contact or Activity
9/24/15	Fred Wickham	Email	After being assigned the charge, I emailed Fred to let him know that I was assigned and the dates I was available the following week for affidavits. Email chain scheduling initial phone affidavit is in the file.
9/24/15	Jeff Place	Email	Place emailed after he received notification of a new charge. Asked that I email it to him. I did and advised that I would be in touch next week after taking the Union's evidence.
10/7/15	Place	Phone	Place will provide a position statement.
10/8/15	Wickham	Phone	PC from Wickham. Over the weekend, (b) (6), (b) (7)(C) was called in and told that  Just wanted us to know.

Date	Person Contacted	Method of Contact	<b>Description of Contact or Activity</b>

# UNITED STATES GOVERNMENT NATIONAL LABOR RELATIONS BOARD

## OFFICE OF THE GENERAL COUNSEL

Washington, DC 20570

February 29, 2016

FRED WICKHAM, ESQ. WICKHAM & WOOD, LLC 4317 S RIVER BLVD INDEPENDENCE, MO 64055-4586

Re: King's Management Co., Inc., a

McDonald's Franchise and McDonald's USA, LLC as Joint or Single Employer

Case 14-CA-160613

Dear Mr. Wickham:

This office has carefully considered the appeal from the Regional Director's refusal to issue complaint. We agree with the Regional Director's decision and deny the appeal.

The Regional Office investigation disclosed insufficient evidence to establish that the Employer violated the National Labor Relations Act, as alleged. Specifically, there is insufficient evidence, aside from close timing, that the Employer's hostility towards the Charging Party's protected activity contributed to its decision to discipline \*\*Director\*, Office of Workers'\* Comp. Programs v. Greenwich Collieries, 512 U.S. 267, 278 (1994), clarifying NLRB v. Transportation Management, 462 U.S. 393, 395, 403 n.7 (1983). Contrary to your contention on appeal, the evidence shows that the Employer has a long history of disciplining employees for such conduct in the same manner as it disciplined the Charging Party. In these circumstances, we cannot conclude that the Employer unlawfully disciplined the Charging Party because engaged in protected activity.

Accordingly, we deny the appeal.

Sincerely,

Richard F. Griffin, Jr. General Counsel

ELEVATOR MILL TARGE

By:

Deborah M.P. Yaffe, Director Office of Appeals

cc: DANIEL L. HUBBEL
REGIONAL DIRECTOR
NATIONAL LABOR RELATIONS
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MCDONALD'S USA LLC ONE MCDONALD'S PLAZA OAK BROOK, IL 60523 WORKERS' ORGANIZING COMMITTEE-KANSAS CITY PO BOX 5946 KANSAS CITY, MO 64171